

We aim to create safe, comfortable and relaxing atmosphere in which to care for you. We aim to treat you as we would our families, with your best interests in mind at all times

Our Team

Luke Chukwuka Okpala (GDC 331012)

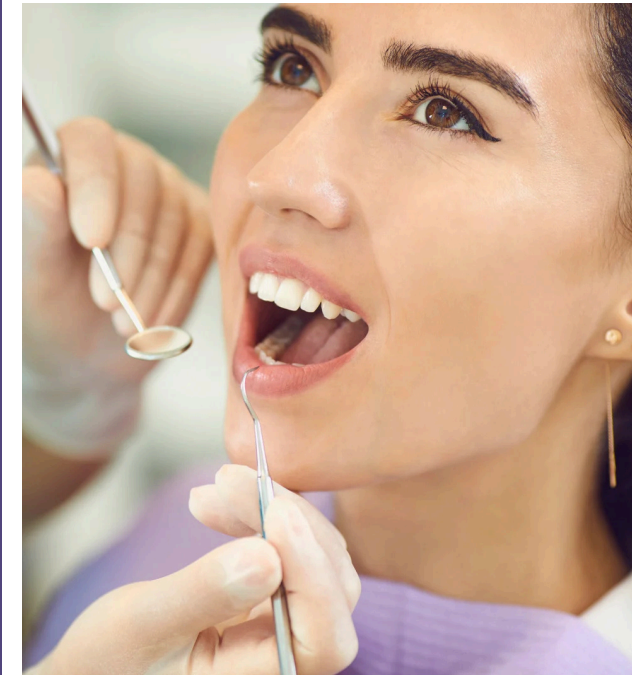
Sharmin Sultana (GDC 323945)

Joanna Bocian (Receptionist, Practice Manager)

Opening Hours

Monday	8.30am - 5pm
Tuesday	8.30am - 5pm
Wednesday	9.00am - 6pm
Thursday	8.30am - 5pm
Friday	8.30am - 5pm

The practice is closed for lunch every day between 1pm - 2pm



Mr Faheem Haider (Male, GDC 243603)

BDS, MFDS,

Master (Dental Implantology),

Master (Endodontics),

PG Dental Sedation

Dr Reema Shahin (Female, MDDr – Dentist)

3 Salamander Street, Leith, Edinburgh EH6 7HR

T: 0131 608 6336 M: 07369 258 533

royalforthdental@gmail.com

* If you require Interpreters, please let us know before

Welcome to our Practice

If you are a new patient, we would like to take this opportunity to welcome you to Royal Forth Dental Practice. We are a well established family practice and proud of the service that we offer our patients. We are a three surgery practice, each of which is equipped with modern equipment and technology. We also have a dedicated Decontamination Room

Dental Care

We provide NHS and private dental care and it is our practice philosophy to promote dental health at all times with an emphasis on preventative care. The NHS provides the treatment necessary to secure and maintain your oral health. You may also choose to have some treatment provided privately (i.e. cosmetic). We are happy to discuss these options with you so that you may consider the alternatives and we will give you time to ask questions so you fully understand the treatment.

Our Services

We offer a wide range of dental treatment from preventive to cosmetic dentistry and dental implants. We may suggest referral to a particular specialist when we are unable to provide your treatment at the practice (e.g. orthodontics).

Cosmetic Dentistry

If any aspect of your dental appearance concerns you, no matter how trivial it may seem, please discuss it with us. We offer a full range of cosmetic treatment including tooth whitening, tooth coloured fillings veneers, crowns, bridges and implants.

Emergency Care

We endeavor to see any registered patient with a dental emergency as soon as possible during our normal working hours. Should you have an emergency outside our normal hours, please telephone the practice and the answerphone message will give you further information.

Appointments

We require at least 24 hours notice when cancelling an appointment. Missed appointments and late cancellations will incur a charge.

Payment

Whether you are having NHS or Private treatment, your dentist will give you information on your treatment options and likely cost. Fees are payable by completion of treatment. In some cases e.g. extensive or complex treatment you may be asked to pay in advance. Some patients may be exempt from NHS charges. If you are unsure whether you qualify for this exemption, please ask at Reception.

Access and Facilities

Our ground floor surgeries are suitable for disabled patients including those in wheelchairs. We use a ramp when necessary to enable access from the sidewalk to the ground floor. At present, our toilet facilities are not wheelchair accessible. We have an induction loop, large print literature and can arrange translation services on request.

Confidentiality

Strict confidentiality of patient records and information is maintained at all times. Patient records are not passed onto any third parties without the patients express permission.

Our staff receive training and adhere to our practice confidentiality policy and we comply with the Data Protection Act (1998).

Your Safety

We take all necessary precautions to safeguard both patients and staff against infections. We have adopted an Infection Control Policy and follow the recommended guidelines with regard to the sterilisation of instruments and the use of disposable instruments.

Help us to Help you

A detailed Medical History Questionnaire will be taken at your first visit and reviewed at subsequent recall visits.

Please keep us informed about any changes to your medical status. Please let us know as soon as possible about any changes to your telephone number and address. Please follow any preventive advice given by your dentist and keep to the recall period agreed with your dentist.

Comments about our Service

We hope you are entirely satisfied with the care provided. If you feel we have not met your expectations or there are areas we can improve upon, please let us know either by speaking to one of us or in writing. For more serious issues, you can request a copy of the practice complaints procedure from our practice manager who will explain the procedure and deal with any concerns you may have confidentially and quickly.